Use Case Specification – Register Home Visit Agreement

Brief Description

After home visit by visiting staff, Administrative staff confirms the booking details in the system and registers the payment of deposit for 20% of full cost. Administrative staff prints confirmation letter that will be sent to customer, with booking balance payment details.

Actors

1. Administrative staff
2. ***Basic Flow***
   1. LOGIN BOOKING DETAILS

[Include: Login to Booking Details]

* 1. RECORD PAYMENT

[Include: Record Payment]

* 1. SELECT CONFIRMATION LETTER PRINTOUT

Administrative staff indicates the confirmation letter printout in the system.

* 1. DISPLAY CONFIRMATION LETTER

The system finds the confirmation letter for the booking number and displays it to the Administrative staff. The letter details will include customer name and surname, address, booking dates, costs of services and the balance payment for the remaining 80% of the total cost.

* 1. PRINT CONFIRMATION LETTER

The Administrative staff selects the print option in the system. The system sends the confirmation letter for printout to the external system (printer).

* 1. SELECT CONFIRMATION LETTER AS SENT

The system confirms to the user that print job was successfully sent to external system (printer). The system prompts the user to mark the status for the confirmation letter as sent. The Administrative staff marks the confirmation letter for the booking as sent. System saves the status and use case instance terminates.

1. ***Alternative flows***
   1. Put alternative flows here
   2. Describe alternative flows
   3. Print transaction
   4. Nest alternative flows
   5. Start anywhere

Notes

Version history